



Consultancy Expenditure 2023/24

The following is a summary of consultancy expenditure by Greater Western Water over the 2023-24 financial year.

Details of consultancies (valued at \$10,000 or greater)

In 2023-24, there were 44 consultants engaged during the year where the total fees payable to the consultants were \$10,000 or greater. The total expenditure incurred during 2023-24 in relation to these consultancies was \$6,601,425 (2022-23: \$6,642,445) (excl. GST).

Details of consultancies (valued at less than \$10,000)

In 2023-24, there were 28 consultants engaged during the year where the total fees payable to the consultants were less than \$10,000. The total expenditure incurred during 2023-24 in relation to these consultancies was \$125,378 (2022-23: \$101,380) (excl GST).

Detailed information on consultancies: 2023/24

Consultant	Purpose of consultancy	Start Date	End Date	\$000 Total approved project fee (excl GST)	\$000 Expenditure 2023-24 (excl. GST)	\$000 Future expenditure (excl. GST)
HKA Global Pty Ltd	Provision for consulting services on Asset Delivery Organisation Review: Procurement Transformation, Project Extension, Maintenance and Facilities Development and Project Management Operations Design, Project Development Support, Change and Co-ordination, Master Scheduling, Business Case Support Risk and Cost.	1/07/2023	30/06/2024	2,352.40	1,531.2	821.2
Deloitte Touche Tohmatsu	Provision for consulting and advisory services on Sustainable Efficiency Program.	1/07/2023	30/06/2024	2,024.2	961.4	1,062.8

CH2M Beca Ltd	Various consultancy and advisory relating to Review and support for North Wastewater Treatment Work Instruction Improvements, Cultural Heritage Support Service, Pilot Non-linear Asset Risk Framework, Treatment Plant Asset Audit, Sewer Pump Station Supplementary Development, Revise Civil and Mechanical Standard Drawings, HSEQ Framework Development Support.	1/07/2023	30/06/2024	671.2	671.2	Nil
Alchimie Pty Ltd	Provision of consulting services on reliability change support, asset integrations change support, major infrastructure program delivery accelerated capability program, defining project roles.	1/07/2023	30/06/2024	522.0	522.0	Nil
Nous Group	Provision of advice and services on maintenance delivery model and procurement strategy and implementation support.	1/10/2023	30/06/2024	365.0	365.0	Nil
Deloitte Consulting Pty Ltd	Provision for Consultancy Fees Future State Maintenance Delivery Model Business case project assurance review and business continuity management current state assessment.	1/11/2023	30/06/2024	316.9	316.9	Nil
GHD Pty Ltd	Provision of consulting and advisory on Dam Safety review, geotechnical and safety surveillance activities and portfolio risk management.	1/07/2023	30/06/2024	258.7	258.7	Nil
Utilities Regulation Advisory Pty Ltd	Provision for Strategic Economic Advice relating to the Price Submission 2024 development and technical economic regulatory support and review process.	15/08/2023	30/06/2024	210.0	210.0	Nil
McGrath Nicol Advisory	Professional service rendered in respect of forensic investigation relating to Program Facilities Maintenance.	6/07/2023	13/10/2023	160.3	160.3	Nil
Escient Pty Limited	Provision of consulting services on customer business process integration and transformation.	9/08/2023	29/06/2024	142.0	142.0	Nil
AMCL Pty Ltd	Provision of consultancy and advisory services on GWW Maturity Assessment.	25/07/2023	9/11/2023	142.0	142.0	Nil

Ikigai Leading	Consultation and advisory on design, preparation, research and facilitating coaching and TLC 360 assessment, GEAP focus group, Senior leadership program and Offsite Strategy Workshop.	1/07/2023	17/05/2024	113.5	113.5	Nil
Marsden Jacob	Provision for professional services on update of economic and financial analysis of supplying recycled water to Melton growth area for irrigation of public open space and provision for advisory for GWW 2024 Price submission support.	1/09/2023	31/10/2023	112.9	112.9	Nil
H2O Support Services	Provision of advice in respect of drinking water programs and procedures.	13/07/2023	10/01/2024	100.1	100.1	Nil
Insync Surveys Pty Limited	Provision of consulting services for 2024 Price Submission and translating and interpreting services for deliberative panel.	1/08/2023	30/09/2023	78.9	78.9	Nil
Bridgeford Group PTY LTD	Provision for consulting services relating to Energy Management System.	1/01/2024	25/06/2024	68.9	68.9	Nil
Spiire Australia Pty Ltd	Provision for consulting services relating to centralised rainwater harvesting investigation and framework.	28/2/2024	25/06/2024	66.5	66.5	Nil
Market Advisory Group Pty Ltd	Consultant services to deliver net zero emissions strategy.	1/06/2024	30/06/2024	109.2	65.5	43.7
Quantum Market Research	Provision for consulting and advice on Customer Satisfaction survey.	1/12/2023	30/04/2024	54.0	54.0	Nil
KPMG Financial Advisory Services (Aust) P/L	Provision for Internal Audit services and Infrastructure valuation services for FY23.	13/10/2023	21/02/2024	52.3	52.3	Nil
Linda Nunn Consulting	Provision for consulting on Enterprise Bargaining Agreement.	12/10/2023	25/06/2024	51.8	51.8	Nil
Terry Atkinson and Associates Pty Ltd	Provision for consulting and advisory relating to Board and Committee Performance Review.	1/07/2023	31/07/2023	50.0	50.0	Nil
Inxure Strategy Group	Provision for advisory on delivering various DWQ continuous improvement task, developing of roles and responsibilities, reporting and implementation plan for improvement measures.	6/09/2023	13/11/2023	46.6	46.6	Nil
RMCG	Provision for consulting services on Surbiton Park Lucerne investigations and first nation values process.	1/03/2024	22/04/2024	44.3	44.3	Nil

Yarra Valley Water Ltd	Share of Provision for consulting - MMWI Exercise Tenebris	5/03/2024	30/06/2024	36.2	36.2	Nil
Alluvium Consulting Australia Pty Ltd	Consulting services to deliver an investigation to provide open spaces with alternative water for irrigation.	4/08/2023	20/02/2024	34.4	34.4	Nil
The Safe Step Recruitment and Consulting Pty Ltd	Provision for consultancy relating to HSEQ.	6/11/2023	24/04/2024	33.7	33.7	Nil
Customer Driven Solutions Pty Ltd	Provision for consulting and professional services to undertake a maturity assessment of the current workforce planning model and operating practices and complete a Workload assessment and baselining of existing off- phone workload.	1/11/2023	5/01/2024	30.1	30.1	Nil
pH Water Consultants Pty Ltd	Provision for consulting on review of the process and process support services for the Gisborne Recycled Water Plan.	1/09/2023	22/09/2023	23.0	23.0	Nil
Wam Training	Provision for advisory on confined Space Entry Risk Consultation Report.	1/06/2024	28/06/2024	21.8	21.8	Nil
Stantec Australia Pty Ltd	Provision for web hosting consultancy and provision for consultancy on catchment Quality Improvement Study Strategic Advisory services and desktop study of Merrimu Reservoir.	29/08/2023	19/06/2024	21.8	21.8	Nil
Mercer Consulting (Australia) Pty Ltd	Provision for consultancy on market pricing for the annual remuneration review.	29/11/2023	27/06/2024	21.0	21.0	Nil
Werkling Pty Ltd	Provision for consultancy services relating in respect of Talent Marketplace and Community.	11/07/2023	22/11/2023	20.2	20.2	Nil
Michelle Macaulay Consulting	Provision and advisory for Culture Focus group session, preparation and delivery of data analysis and insights report.	10/08/2023	16/10/2023	20.0	20.0	Nil
Sequana Partners Pty Limited	Provision for consulting services on dam review implementation support.	5/03/2024	16/05/2024	19.9	19.9	Nil
Aither Pty Ltd	Provision for consultancy to support the preparation of an engagement plan and approach to work with Traditional Owners for the Price Submission.	11/07/2023	3/11/2023	19.3	19.3	Nil
Nation Partners Pty Ltd	Provision for consulting service for Climate Change Resilience Strategy.	17/08/2023	3/01/2024	19.0	19.0	Nil

Fusion Graduate Consultancy	Provision for consulting and advisory on graduate program.	24/08/2023	16/11/2023	18.0	18.0	Nil
South East Water Ltd	Share of Consulting services with Southeast Water Ltd relating to maximising recycled water use project.	15/11/2023	24/06/2024	15.4	15.4	Nil
Giraffe Consulting	Provision for professional service for sewer and recycled water mass balance review.	1/10/2023	31/10/2023	13.9	13.9	Nil
Arinco (VIC) Pty Ltd	Provision for consultancy services for legacy exchange migration relating to power platform environment.	12/10/2023	22/12/2023	13.7	13.7	Nil
HR Legal	Provision for consulting and advisory relating to investigation matter.	23/04/2024	1/06/2024	12.0	12.0	Nil
G & M Connellan	Provision for consultancy relating to sand based sporting surface water efficiency.	1/06/2024	25/06/2024	11.5	11.5	Nil
Randstad Pty Ltd	Provision for consultancy on HSEQ.	1/05/2024	14/06/2024	10.5	10.5	Nil
	Total			8,529.1	6,601.4	1,927.7