

My GWW

How to register for an account

Before you start

Your new account number

You'll need the ten-digit account number that appears on your newlook bill. If your current account number is 13-digits, you'll need to wait for your next bill to register for My GWW.

Multifactor authentication

This is a multifactor authentication verification process. First you will verify your email address and then your mobile phone number.

Make sure you have access to your email and mobile during this process.

This process will check the information you give us against the information we already have in our system, so that we can make sure it's you and keep your information safe online.

If you're unsure of the information you've provided us with in the past, give us a call on **13 44 99**. **1** Go to **gww.com.au** and click 'Log in'.



2 On the login screen, select 'Register' to register for a new account. Enter your first name, last name and email address.

Greater Western Water	
Register for an account	
03	
First name	
Sam	
Last name	
Sample	
Email address	
sam.sample@email.com	
Send code	

3 Click 'Send code' and a 6 digit code will be emailed to you.

Hello,	
Thanks for ver	ifying your email address.
our verificatio	on code is 123456.
f you didn't re	quest a verification code, you can ignore this message.
Thanks, Greater Weste	rn Water
Contact us 13 44 99 gww.com.au	TTY and interpreter service: 9313 8989 TTI: 133 677 선생[17]张阳[1]张贤: 133 677 磁射[1]梁敏[1]张贤: 133 677 8313 888 : 안년 Ubbal Ubbal y Alivert Ubbal Dist va TTY va Minog citch valer3313 8889
	1 © 1 8
Dreater Western Wat Dwwers of the lands Ancestors and Elders This is a system gen This email is confide mail (including any please notify Greater Protecting your priva	or respectively acknowledges the peoples of the Radio Nation as the Traditional and waters on which or warriss area line. We say our despect respects to their paint and provide the theorem of the small. The despective probability of the small of the small of the small of the respective time investigation of the small of the small of the small of the respective time investigation of the dates the meaning.
	eater Western Water. Contact us Understand your bill Faults Terms of use

To get in touch or find out more, call **13 44 99** or visit **gww.com.au** For translation and interpreter services call **9313 8989**.



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Enter the 6 digit code in the 5 Enter a password. 4 email and click 'Verify code'. Greater Greater Western Western Water Vater Set your password Verify your email New password A code has been sent to your phone. \odot Email address () At least 8 characters sam.sample@email.com At least 3 of the following: Uppercase letter Lowercase letter 6 digit code * Number Symbol 123456 Didn't receive the code? Resend it I agree to the terms and conditions Create account

Read the terms and 6 conditions and then tick 'I agree to the terms and conditions'. Greater Western Water Set your password New password 0 At least 8 characters At least 3 of the following: Uppercase letter Lowercase letter * Number Symbol agree to the terms and conditions



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8 Enter your mobile number and click 'Send code'. A 6 digit code will be sent to your phone as a text message.

Australia +61	~
0412345678	
Send code	

9 On the next screen, enter the 6 digit code and click 'Verify code'.

9	Greater Western Water	
Veri	fy your phone	
<u>~</u>	~	-3
A code h	as been sent to your phone.	
Country	code	
Australi	a +61	
Mobile n	umber	
0412345	5678	
6 digit co	ode	
123456		
Didn't re	ceive the code? Resend it	
Verif	v code	

10 On the next screen, enter your 10 digit account number, which you can find on your bill.

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e details below must match	h the details we have for v	ou in our extern.		* Alternatively for
count number *	6	224567890		
at name *		lample		
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Greater				
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Philib Philip	ան ու ու ու եւ Ավելի ելեփիկիստե			
Sam	Sample			
123 S Samo	ample St			
VIC 3	000			
	_			
Account number	7900	mount to pay	Pa	2 Oct 2024
12345 6	1990	\$272.04		3000 2024
Tax invoice 59708	л628 Р	revious bill	\$223.89 H	aving trouble
Date of issue 02/ Service address	10/24 P	ayments received alargre	-\$230.00 pa	aying your bill?
123 Sample St. Sampletreen	-	urrent charges	\$278.15 Ca	I us on 13 44 99 or visit w.com.au/accounta-billing
VIC, 3000		otal charges	\$272.04	
	-	ease see page 2 for detailed int	ermation	
		Your	household wat	er usage
Drinking water				
Average daily use 400L	1 .	10		
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Average daily wat	er i i	10 DFL	222. 246.	4364, ABOC
Still.	yen 11 2	Ari 23-Deg 23 Oct	22-Dec 22 Jac 24-Mar 34	Apr 24-3un 24 3ul 24-3tep 24
	Contrary water	- 100 fins	Previous bill periods -	1 1944-545
-	ik your water cross-connecti	ions annually or during plur	ràing works.	
You are required to chec	ions		Grant	r Western Water ABN 70 068 502 467
Payment opti	1.000	0	Post Billpay	Centrepay Make regular deductions
Payment opti	BPAY		Australia Post	from your Centrelink payments.
Payment opti	BPAY Biller code: 1224	Credit card Pay by credit card	Billpay code: 1234	
Payment opti Direct debit Set up direct debit at gewoern au or call 12 44 99	BIAY BIAY Biller code: 1224 Ref: 12345678930 Go to bpay.com.au	Credit card Pay by credit card at gww.com.au or call 13 44 99	Bilpay code: 1234 Ref: 1324 5678 9309 Pay at any post office.	Call 12 44 99 or visit centrelink.gow.au
Payment opti Direct debit Set up direct debit at gwwwem.au or call 13 44 99	BPAY Biller code: 1224 Ref: 12245678990 Go to bpay.com.au	Credit card Pay by credit card at gww.com.au or call 12 44 99	Bilipay code: 1234 Ref: 1324 5678 9309 Pay at any post office, by phone 12 18 96, at postbilipay.com.au	Call 13 44 99 or visit centrelink.gox.au Greater Western Water reference: 555-054-071-L
Payment opti Direct debit Set up direct debit st up direct debit at gowoomas or call 13 44 99	BPAY Biller code: 1234 Ref: 12345678930 Go to bpay.com.au	Credit card Pay by credit card at gene com au or call 13 44 99	Bilipay code: 1234 Ref: 1324 5678 5909 Pay at any post office, by phone 13 18 96, at postbilipay.com.au, or via AusPost app	Call 13 44 99 or visit centrelink.gox.au Greater Western Water reference: 555-054-071-L Nour account number: 12345 67890

11 Finally, click 'Next' to finish your registration.

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Register for an accou	int with us	
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