

Supporting communities to thrive

While delivering essential water and wastewater services is our core role, we believe we have a responsibility to support liveability, wellbeing and prosperity across our service area.

We've been supporting our customers and communities in many ways over the last few months, through a successful grants and sponsorship program, upgrading the water mains on Victoria Street, North Melbourne, and hearing water stories from schoolchildren through the National Water Week poster competition.

The common thread is connecting with customers and communities. Your needs, ideas and aspirations are important to us, so have your say on projects in your area, get involved in the price submission consultation, or contact us to chat.

We look forward to partnering with you to help our region thrive.

Maree



Maree Lang
Managing Director
Greater Western Water

Community grants and sponsorships

Our service area is diverse and vibrant, and we want everyone to feel part of our community.

Thriving communities - our grants and sponsorship program - is just one way we are supporting local projects, events and activities that help make our region a great place to live. The funds are available for locally-led initiatives that deliver a benefit to the community.

The first funding round in October 2022 attracted more than 90 applications from a variety of organisations and communities.

See the successful applicants and keep a lookout for future funding opportunities at gww.com.au/grants-sponsorships



Victoria Street water mains get an update

Melbourne's water network was built to last. The current water pipes were installed across the city more than 140 years ago, so they have served us well. However, these pipes are now in need of an upgrade.

One major project is in progress in and around Victoria Street. The water main extending from North Melbourne to Carlton is being replaced using two methods: open trench and slip-lining - inserting new flexible pipes into the existing mains.

Work on this \$16.1 million project is expected to be completed by the end of 2023.

Learn more at yoursay.gww.com.au or pop in to the site office in Howard Street, North Melbourne.



Have your say on water prices and services for the next four years

We are working on our 2024 price submission, which outlines the prices you can be charged, the level of service you can expect, and the investments we will make in our region. Have your say on our price submission at yoursay.gww.com.au



Acknowledgement of Country

Greater Western Water respectfully acknowledges the Traditional Owners of the lands and waters upon which we work and operate. We pay our deepest respects to the traditional custodians past, present and future.

Reusing our precious resource

We supply high-quality drinking water to your homes and businesses, but the water journey doesn't end there.

Once you've used the water, it goes down the drain into our sewerage network. From there it reaches our recycled water plants, where it's carefully treated and re-supplied to connected customers for a variety of non-drinking purposes.

Last year we supplied more than six billion litres of recycled water for use in laundries, toilets and gardens; for manufacturing; to irrigate farms; and to water public spaces and sports grounds.

As our population grows, there will be more wastewater, and more opportunities to turn that into recycled water - saving our drinking water for drinking.

Learn more about recycled water at gww.com.au



Melton Recycled Water Plant

Inspiring water stories and art

National Water Week, held every October, inspires communities and organisations to think about using water wisely, to work together on water issues, and to celebrate achievements that support a sustainable future.

Every year primary schools across our communities get involved in

the poster competition – learning about water while showing their creative talents.

In 2022, we received a record 1,018 entries in the competition from 21 local schools. The posters reflected the theme 'Our water stories'.

You can see the results at gww.com.au/nww and join in the fun in October 2023.



Our 2022 poster competition winners.

Great water service from top to bottom

Every year, GWW delivers more than 113 billion litres of high-quality drinking water to around 1.3 million people.

Our water supply system is made up of:

- 7,562 km of water supply mains
- 17 dams and water catchments
- 7 groundwater bores
- 35 pump stations
- 7 water filtration plants.

To learn more visit: gww.com.au/greatwater



Merrimu Reservoir

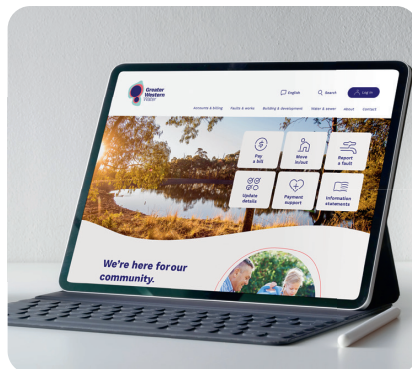
Making online easier

We've updated our website to make it easier for you to access our services online, when it suits you.

Paying your bills, finding information and reading about what's happening across our region is simpler than ever.

We're still improving the website, so look out for more updates over the months ahead.

Visit us at gww.com.au



Need help paying your bill?

We know paying your bill can be difficult at times. We have a range of payment options and supports and we can help you access concessions, utility relief grants and water efficiency programs. Learn more at gww.com.au



Contact us

Call **13 44 99**

Visit gww.com.au

 @greaterwesternwater

 @greaterwesternwater

 @GWWVic

 @greaterwesternwater